



## SUPPLEMENTARY REPORT

### ERS Medical Services 6<sup>th</sup> November 2014

Further to the inspection undertaken by South East Coast Ambulance Service NHS Foundation Trust On the 6<sup>th</sup> November 2014 to ERS Medical Services at Apex 30, Unit A 233-269 London Road, Staines ,TW18 4JU the inspection team wish to submit the following supplementary report.

During the above inspection the providers clinical manager informed the inspection team that all medicines are supplied to the provider through Wellcare pharmacy of 552 Holloway Road London N7 6JP, medicines supplied by this pharmacy are brought into the providers organisation on bulk where they are held in a store room arrangement and subsequently then issued to individual medicine bags, in the simplest terms the medicines are allocated to the company and not an individual.

The inspection team have subsequently been advised by Wellcare pharmacy that they are not in possession of a wholesaler dealers licence and as such the inspection team sought professional pharmaceutical advice.

Mr [REDACTED] consultant pharmacist was asked to comment on the above described arrangement of medicine supply:

"Based on your description of this arrangement, the short answer to your question is "yes they do" need a wholesale dealer licence to make this type of supply of medicinal products.

If their registered pharmacies were supplying the paramedics on an individual basis (or something that could plausibly pass as an individual basis of supply) with the medicines they require for the purposes of providing urgent treatment, then they could argue that a licence is not necessary, but from how you describe this, it clearly is not the case.

This means that both the pharmacy company and the recipient private ambulance provider are acting unlawfully."

Based on the above statement from Mr [REDACTED] the inspection team are duty bound to inform the relevant managers of South East Coast Ambulance Service NHS Foundation Trust that it is believed ERS Medical Services currently are obtaining medicines unlawfully.

[REDACTED]  
Lead Inspector

End of Report